Filing Instructions for Policies with the PA Mammogram Benefit

Many of Colonial's policies offer a wellness benefit once per calendar year which includes a mammogram benefit.

- How do I receive the standard health screening benefit from Colonial Life?

 The claims process is simple. You need to submit the type of test, date of test, doctor's name and phone number to Colonial Life.
 - File by phone: Call 1-800-325-4368 on our automated voice response system 24 hours a day, 7 days a week for tests performed in the last 12 months.
 - SUBMIT ON THE INTERNET: You can access the wellness claim form online at www.coloniallife.com.
- Many PA policies include a mammogram benefit, how do I receive this?

 This benefit will reimburse you the actual cost of a mammogram, not what you or your insurance pays.
 - You must send to Colonial a copy of your actual bill from the mammogram that must include your name, social security number or policy number on each page. This can be faxed to 1-800-880-9325 or mailed to P.O. BOX 100195, Columbia, SC 29202.
- Not sure if you have a policy with a wellness option?
 - Please contact us at 856-983-9600, M-F 8:30 a.m.- 5:00 p.m. with any questions or service you may need.

Early detection and intervention saves lives, and Colonial Life wants to encourage everyone to stay healthy.

Please note that PA policies have a 30 day wait for health screening and mammogram benefits and are limited to once per person per calendar year.