Colonial Life. Critical Illness Claim



FAX this direction

FAX this form: 1-800-880-9325

Or mail: P.O. Box 100195, Columbia SC 29202

From:			
Number	of nages:		

File Your Claim Online

- ► Simply log into your account at Coloniallife.com and click on "File an Online Claim".
- ► As an added convenience, you may also select Direct Deposit when filing online.
- ▶ Not a member? Log onto Coloniallife.com and click on "Register" then "Join the Policyholder Website" to set up your account.

Optional Service Release Agreement

Please indicate below for optional services you desire. Any marks used (check mark, X, initials, etc.) will be considered as your authorization and will be processed as if they were selected.

I authorize Colonial Life to facilitate processing this claim by releasing its details to the following individual inquiring on my behalf.

Note: Leave blank if you do not want anyone accessing your claim information.

_____ Sales representative _____ Employer _____ Spouse, family member or significant other Name: _____

I want Colonial Life to update me on the status of my claim through prerecorded messages at my contact number indicated on this form. I understand that messages will be left with anyone who answers the phone or on my answering machine. Note: To avoid blocked calls, you should program the number 1-800-325-4368 into your phone.

Yes, I want ALL payment(s) for this claim sent by overnight delivery. I understand payment(s) under \$100.00 cannot be sent overnight. I also understand that if I wish my claim to be sent by overnight delivery, a \$22.00 fee will be deducted from my claim payment. This fee is subject to rate increases by carrier and does not include weekend delivery. I understand that Colonial Life is unable to send overnight mail to a P.O. Box.

_Yes, I want to Direct Deposit all payments into my bank account. I have enclosed a voided check for a checking account or a deposit slip for a savings account with my initial claim submission. Please note: Allow up to three business days after claim payment for deposit into your account.

I also understand that I must notify Colonial Life to discontinue any of these services.

Incomplete claim form submission may result in a delay in the processing of your claim. Complete each section before submitting your claim.

- If your name has changed, attach a copy of legal documentation of the change.
- Dates should be written in month/day/year format (i.e. 12/14/1980).
- Social Security number is indicated by SSN.
- Benefits are payable to you unless we receive written authorization to pay them elsewhere. This is called an assignment.
- If this claim is for an individual covered by Medicaid, most non-disability benefits are automatically assigned according to state regulations. This means we must pay the benefits to Medicaid or to the medical provider to reduce the charges billed to Medicaid.
- Anytime you are submitting a claim to us, please provide us with supporting documents from the provider related to the Critical Illness for which a claim is being made. The supporting documents must include: 1) the diagnosis; 2) pathology reports, surgical notes, lab results, or clinical records that support the diagnosis of the covered condition and 3) the date(s) of diagnosis.

Section 1 - Clai	mant statement (completed by policy owr	ier)			
Claimant name:		☐ Male ☐ Female	DOB:/	_/	SSN:
Relationship to policy owner:	☐ Self ☐ Spouse ☐ Domestic partner ☐ Dependent				
Policy owner information (if other than claimant)	Name:		DOB:/	_/	SSN:
Address:		City:		State:	ZIP:
Email:			Contact number:		

Claim Fraud Statements

Before signing this claim form, please read the warning for the state where you reside and for the state where the insurance policy under which you are claiming a benefit is issued.

For your protection, state laws, including Alaska, Arizona, Arkansas, Connecticut, Delaware, Georgia, Hawaii, Idaho, Illinois, Indiana, Iowa, Kansas, Louisiana, Maine, Maryland, Massachusetts, Michigan, Mississippi, Missouri, Montana, Nebraska, Nevada, New Mexico, North Carolina, North Dakota, Ohio, Oklahoma, Oregon, Rhode Island, South Carolina, South Dakota, Tennessee, Texas, Utah, Vermont, Virginia, Washington, West Virginia, Wisconsin and Wyoming require the following statement to appear on this claim form.

Fraud Warning: Any person who knowingly, and with intent to injure, defraud, or deceive an insurance company, files a statement of claim containing any false, incomplete, or misleading information is guilty of insurance fraud, which is a felony.

Alabama: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly present false information in an application for insurance is guilty of a crime and may be subject to restitution fines or confinement in prison, or any combination thereof.

California: Any person who knowingly presents false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Colorado: It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

District of Columbia: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

Florida: Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

Kentucky: Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

Minnesota: A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

New Hampshire: Any person who, with a purpose to injure, defraud, or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638.20.

New Jersey: Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

New York: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

Pennsylvania: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

Puerto Rico: Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation with the penalty of a fine of not less than five thousand (5,000) dollars and not more than ten thousand (10,000) dollars, or a fixed term of imprisonment for three (3) years, or both penalties. If aggravating circumstances are present, the penalty thus established may be increased to a maximum of five (5) years; if extenuating circumstances are present; it may be reduced to a minimum of two (2) years.

Colonial Life & Accident Insurance Company, Columbia, SC | CRITICAL ILLNESS | Fax: 1-800-880-9325 | Telephone: 1-800-325-4368

Policy owner name:				Policy owner S	SN:		
•	imant name:			1 0110) 0111101 0	1	ant SSN:	
if other than policy owner Gia	illiant name.				Ciallia	ant 33N.	
Type of illness are you claiming:			Date you were	first treated for the	e illness: _	/	_/
Do you have a disability policy with us? \Box	Yes □ No	Employer name:					
Employer telephone:			Employer fax:				
Section 1 - Claimant sta	tement ~ con	tinued (complet	ed by policy	owner)			
Treating physician	Name:		,, ,	, , , , , , , , , , , , , , , , , , ,			
Address:	,		City:		State:		ZIP:
Email:			Telephone:			Fax:	
Primary physician	Name:		<u> </u>			I.	
Address:			City:		State:		ZIP:
Email:			Telephone:		•	Fax:	
Referring physician/hospital	Name:						
Address:	ı		City:		State:		ZIP:
Email:			Telephone:			Fax:	
Hospital admission: ☐ Yes ☐ No							
Treating hospital:					Telephone):	
Address:		City	:		Stat	e:	ZIP:
Admission date: / /	Time:		ate released: _	/	/	Time:	
Treating hospital:					Telephone):	
Address:		City	:		Stat	e:	ZIP:
Admission date://	Time:		ate released: _	/	./	Time:	□ AM □ PM
What Type of Condition Are Yo	u Claiming?						
 Refer to your policy for a complete descr Not all plans include these benefits. 	iption of these benefits						
Please check off the condition that applies	to your claim:						
		CONDI	TION(S)				
☐ Benign Brain Tumor			Loss of:				
□ Blindness			☐ Hear ☐ Sigh				
☐ Bypass surgery as a result of Coronary Artery Di	sease or Coronary Artery B	ypass Graft Surgery (CAB	G) Spee				
☐ Cancer (Invasive)				rgan Failure/Major O			
Carcinoma in situ (Non-invasive Cancer)				tional Infections (HIV			
Coma				ent Paralysis (due to	covered accid	lent)	
Coronary Artery Disease			Stroke	Conding Accept	10 Caus 1	whom a Diace C	diamora athropalli
☐ End Stage Renal (Kidney) failure			_ □ Suaden	Cardiac Arrest - due	to Coronary A	irtery Disease, Car	diomyopathy, or Hypertension

Colonial Life &	Accident Insurance Comp	Dany, Columbia, SC CRITIC	CAL ILLNESS Fax: 1-800-8	80-9325 Telephone: 1-800-325-4368
Policy owner name:		Polic	ey owner SSN:	
If other than policy owner Claimant	name:		Claimant SS	N:
	OPTIONAL DISEASE	S AND PROCEDURES RIDERS	1	
□ Aortic Valve Replacement or Repair □ Mitral Valve Replacement or Repair □ Coronary Artery Bypass Graft Surgery □ Atherectomy	Balloon Angioplasty Heart Catherization Laser Angioplasty Pacemaker Placement Stent Implantation Thrombectomy (clot removal) using catheters such as AngioJet	Infectious Diseases Ric Antibiotic resistant Cerebrospinal Men Coronavirus Diseas Diptheria Encephalitis Legionnaires' Dise Lyme Disease Malaria	bacteria (including MRSA) ingitis (bacterial) ses 2019 (COVID-19)	☐ Necrotizing Fasciitis ☐ Osteomyletis ☐ Poliomyelitis ☐ Rabies ☐ Sepsis ☐ Tetanus ☐ Tuberculosis
☐ Dementia (Including Alzheimer's Disease) ☐ Huntington's Disease ☐	Muscular Dystrophy Myasthenia Gravis Parkinson's Disease Systemic Sclerosis (Scleroderma)			
Some policies may provide a benefit for a dependent child conditions, the claimant name in all sections of this form s		or Palate, Cystic Fibrosis, Down	Syndrome or Spina Bifida. If filing	g for a dependent with one of these
☐ Cerebral Palsy ☐ Cleft Lip or Palate ☐ C	Cystic Fibrosis	☐ Spina Bifida		
Certification Policy owner's name: have checked the answers on this claim for this form. I acknowledge that I received Department of Insurance for my state, if m Fraud Warning: For your protection, Ariz Any person who knowingly and with the integral or benefit or knowingly presents false infor	the Claim Fraud Statements by state was listed on the form cona law requires the following ent to injure, defraud or deceive	on page two of this form n. to appear on this claim form e an insurance company p	n and that I read the sta orm: oresents a false or fraudu	ocial Security number is shown tement required by the State
Fraud Warning: For your protection, Any person who knowingly and with the statement of claim containing any mate material thereto, commits a fraudulent dollars and the stated value of the clair Fraud Notice: Any person who knowingly This includes the Physician Statement porti	New York law requires the fointent to defraud any insural erially false information, or coinsurance act, which is a crim for each such violation.	llowing to appear on th nce company or other p onceals for the purpose me, and shall also be s	is claim form: person files an applicat e of misleading, informa ubject to a civil penalty	ion for insurance or ation concerning any fact not to exceed five thousand
Print claimant's name Print policy owner's name		Claimant's signature Policy owner's signature		Date (MM/DD/YYYY) Date (MM/DD/YYYY)
	If deceased, attach a deat	th certificate and compl	ete below.	
Beneficiary's name		Beneficiary's sign	nature	Date (MM/DD/YYYY)
Beneficiary's SSN:	Beneficiary's DOB:/	·/	Relationship to deceased:	
Beneficiary's address:	·			
City:	State:	ZIP:	Telephone:	

Witness' signature:

ZIP:

State:

Witness' name:

Witness' address:

Section 2 - Physician	statement (completed by physician)		
Patient name:		SSN:	DOB:/
Select the condition for this claim	Please note that coverage for the conditions listed below d a dependent child diagnosed with Cerebral Palsy, Cleft Lip dependent with one of these conditions, the claimant nam a completed Physician's Statement (Section 2 in this form)	or Palate, Cystic Fibrosis, Down Syr e in all sections of this form should I	ndrome or Spina Bifida. If filing for a be the dependent's name. Please include
CONDITION(S)	PLEASE PROVIDE THE RELEVAN	NT MEDICAL DOCUMENTATION AS NO	OTED BELOW.
☐ Benign Brain Tumor	Date of biopsy or neuroradiological report confirming diagnosis (Submit a copy of the report confirming diagnosis.)	of brain tumor:	
□ Blindness	Documentation of clinically proven irreversible reduction of significant consecutive days.	ght in both eyes that has persisted for	a period of at least 180
☐ Bypass surgery as a result of Coronary Artery Disease or Coronary Artery Bypass Graft Surgery (CABG)	Date CABG recommended:	Date CABG performed:	
☐ Cancer (Invasive)	Was the cancer identified by the presence of malignant cells of invasive malignant cells? ☐ Yes ☐ No If yes, date diagnor Pathology report or medical records supporting a clinical diagnorm.	osed:	ncontrolled and abnormal growth and spread
☐ Carcinoma in situ (Non-invasive Cancer)	Was the cancer classified as stage 0 or in-situ? ☐ Yes ☐ No Date diagnosed: Pathology report or medical records supporting a clinical diagnosed.		
□ Coma	Medical records substantiating the coma resulting from an acci	dent or a sickness lasting 7 or more co	nsecutive days.
☐ End Stage Renal (Kidney) failure	Medical documentation that documents the date regular hemo	dialysis or peritoneal dialysis began. Da	ate dialysis began
☐ Heart Attack (Myocardial Infarction)	Medical records documenting typical chest pain suggestive of medical reports documenting increase of specific cardiac mark		
□ Loss of Hearing	Does patient have irrecoverable loss of hearing in both ears follows, date hearing loss certified by a physician:		
□ Loss of Sight	Is the patient legally blind? Yes or No If yes, what date was the covered person was not legally blind? Date: Visual Acuity (Snellen or E-Chart Acuity): Right Eye Left Eye Visual Field: Right Eye Left Eye (Send medical record/documentation that supports this finding		by a physician following a period when the
☐ Loss of Speech	Did patient have total and irrecoverable loss of speech following a lf yes, date physician certified the above:	a period where they had the ability to spe (Send medical record/documen	ak? ☐ Yes ☐ No tation that supports this finding.)
☐ Major Organ Failure/Major Organ Transplant	Date placed on United Network for Organ Sharing list. (UNOS) for If applicable: Date of transplant	or transplant Type of transplant	
☐ Occupational Infections (HIV or Hepatitis B, C or D)	Provide a copy of the report that confirms the HIV antibody or covered accident. Tests must be performed by a state certifie		between 90 days and 180 days after the
Permanent Paralysis (due to covered accident)	Medical documentation of complete and permanent loss of the	use of two or more limbs for a continuo	ous period of 180 days.
☐ Skin Cancer	Was skin cancer diagnosed? ☐ Yes ☐ No If so, was it: basal of Date diagnosed: Send copy of pathology report confi		a, melanoma Clark's I or less, or other:
□ Stroke	Any continued deficits past 30 days: ☐ Yes ☐ No If yes, list Date of confirmatory neuroimaging studies	deficits	
☐ Sudden Cardiac Arrest	Did patient have sudden, unexpected loss of heart function in w internal electrical system heart malfunction due to Coronary Arl Yes or No If yes, date of occurrence: (Ser	tery Disease, Cardiomyopathy, or Hyper	rtension?

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Section 2 - Physician Patient name:	statement (complet	ted by physician) (Conti	nued) SSN:	DOB:/
Select the condition for this claim	Some policies may allow you benefit.	u to select an optional rider. If	you are trying to file for a benefit co	vered under a rider, select the appropriate
OPTIONAL RIDERS		EXAMPLES OF MEDICA	L DOCUMENTATION THAT MAY BE REQ	UIRED
Heart Benefits Rider Abdominal Aortic Aneurysm Surgery Aortic Valve Replacement or Repair Mitral Valve Replacement or Repair Coronary Artery Bypass Graft Surgery Atherectomy Automatic Implantable (or internal) Cardioverter Defibillator (AICD) Balloon Angioplasty Heart Catherization Laser Angioplasty	Procedure must be due to Acut Cardiomyopathy, or Valvular He Date of Procedure CPT Code		erosis, Coronary Artery Disease,	
☐ Pacemaker Placement ☐ Stent Implantation ☐ Thrombectomy (clot removal) using catheters such as AngioJet				
Infectious Diseases Rider Antibiotic resistant bacteria (including MRSA) Cerebrospinal Meningitis (bacterial) Coronavirus Diseases 2019 (COVID-19) Diptheria Encephalitis Legionnaires' Disease Lyme Disease Malaria Necrotizing Fasciitis Osteomyletis Polio Rabies Sepsis Tetanus Tuberculosis	Date of Diagnosis ICD10 Dates of Hospital Confinement	to		
Progressive Diseases Rider Amyotrophic Lateral Sclerosis (ALS) Dementia (Including Alzheimer's Disease) Huntington's Disease Lupus Multiple Sclerosis (MS) Muscular Dystrophy Myasthenia Gravis Parkinson's Disease Systemic Sclerosis (Scleroderma)	Check all that apply: Bathing means washing one Continence means the ability to perform associ Dressing means putting on Eating means feeding onese Toileting means getting to a	ty to maintain control of bowel ar lated personal hygience (includin and taking off all items of clothing elf by getting food into the body fr	a tub or shower, including the task of get id bladder function; or, when unable to n g caring for catheter or colostomy bag). g and any necessary braces, fasteners o om a receptable (such as a plate, cup or off the toilet, and performing associated	naintain control of bowel or bladder function, r artificial limbs. table) or by a feeding tube or intravenously.
Has patient been treated for same				
Has the patient been hospitalized f	or this condition			nte Discharged nte Discharged
Diagnosis	First date of treatment	Referi	ing physician	Telephone

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Section 2 - Physician statement (completed by physician	ı) (Contir	ued)				
Patient name:		SSN:			DOB:_	//
Fraud warning: Any person who knowingly files a statement of criminal and civil penalties. This includes at		_			_	-
Physician signature					Dat	e (MM/DD/YYYY)
Physician/group name:			Tax ID o	or SSN:		
Physician's specialty:	Telephone	e:			Fax:	
Address:	City:			State:		ZIP:

Authorization for Colonial Life & Accident Insurance Company

Sign and return this authorization to Claims Department at the address listed above. This authorization is designed to comply with the Health Insurance Portability and Accountability Act (HIPAA) Privacy Rule.

I hereby authorize the disclosure of the following information about me and, if applicable, my dependents, from the sources listed below to Colonial Life & Accident Insurance Company and its duly authorized representatives (Colonial Life).

Health information may be disclosed by any medical or medically related provider or institution, rehabilitation professionals, vocational evaluators, health plan or health care clearinghouse that has any records or knowledge about me, including prescription drug database or pharmacy benefit manager, ambulance or other medical transport service, any insurance company, Medicare or Medicaid agencies or the Medical Information Bureau (MIB). Non-health information may be disclosed by any entity, person or organization that has any records about me, including but not limited to my employer, employer representative and compensation sources, insurance company, financial institution, consumer reporting agencies including credit bureaus, professional licensing bodies, attorneys or governmental entities.

Health information includes my entire medical record, prescription drug history and insurance claim history, including HIV, AIDS or other disorders of the immune system, information on the diagnosis, treatment, and testing results related to sexually transmitted diseases, unless further restricted by state law, use of drugs or alcohol, mental or physical history, condition, advice or treatment, but does not include psychotherapy notes. Non-health information, includes earnings, financial or credit history, professional licenses, employment history or any other facts deemed necessary by Colonial Life to evaluate my application or claim forms.

Any information Colonial Life obtains pursuant to this authorization will be used for the purpose of evaluating and administering my claim for benefits or for evaluating my eligibility for insurance, including checking for and resolving any issues that may arise regarding incomplete or incorrect information on my application or claim forms. Some information, once obtained, may not be protected by certain federal regulations governing the privacy of health information, but the information is protected by state privacy laws and other applicable laws. Colonial Life will not re-disclose the information unless permitted or required by those laws or as authorized by me.

I also authorize Colonial Life to disclose my information to the following persons (for the purpose of reporting claim status, or experience, or so that the recipient may carry out health care operations, claims payment, administrative or audit functions related to any benefit, plan or claim): any employee benefit plan sponsored by my employer; any person providing services or insurance benefits to (or on behalf of) my employer, any such plan or claim, or any benefit offered by Colonial Life; or, the Social Security Administration. Colonial Life will not condition the payment of insurance benefits on whether I authorize Colonial Life to re-disclose my information. For the purposes of these disclosures by Colonial Life, this authorization is valid for one year or for the length of time otherwise permitted by law.

This authorization is valid for two (2) years from its execution or the duration of my claim (to include any subsequent financial management and/or benefit recovery review), whichever is earlier, and a copy is as valid as the original. I know that I, or my authorized representative, may request a copy of this authorization. This authorization may be revoked by me or my authorized representative at any time except to the extent Colonial Life has relied on the authorization prior to notice of revocation or has a legal right to contest coverage under the contract or the contract itself. If I do not sign this authorization or if I alter or revoke it, except as specified above, Colonial Life may not be able to evaluate my claim or eligibility for insurance. I may revoke this authorization by sending written notice to the Claims Department at the address listed above.

Signature	Date sign	Date signed (MM/DD/YYYY)				
	XXX-XX-					
Printed name of individual subject to this disclosure	Last four digits of SSN	Date of birth (MM/DD/YYYY)				
If applicable, I signed on behalf of the insured as	•	elationship). If legal guardian,				
power of attorney designee, conservator, beneficiary or perso	nai representative, piease attach a copy of th	e document granting authority.				